

# Cruise Express

Cape Liberty, NJ | Manhattan Cruise Terminal, NYC | Brooklyn Cruise Terminal, NYC | Black Falcon Cruise Terminal, Boston, MA

## \$120 Round-Trip (\$100 one way)

### Departure Points & Times

\*Yankee Trails Office . . . . .7:00am  
\*\*Exit 21 Commuter Lot, Catskill. . . . .7:45am  
Kingston Plaza, Lot E (next to baseball field) . . . . .8:05am  
\*\*New Paltz, Exit 18 Park & Ride. . . . .8:35am

**Non-Stop to the pier. One rest stop on return trip.  
Buses depart the pier between 10:30am and 11:30am for the return trip.**

\*This is the only departure point/time available for Boston departures.

\*\* This departure point is pick-up/drop-off only. No long-term parking.

### Cancellation Service


Protect your buck with our worry-free cancellation insurance for only **\$20 per person**. Call for details.

### Contact Requirements

A valid cell phone number for at least one member of your group is **required** when booking your Cruise Express shuttle.

### Baggage Allowance (per person)



 **7 Nights or Less: 1 Checked Bag + 1 Carry On**  
**8 Nights or More: 2 Checked Bag + 1 Carry On**  
Maximum Weight/Size: 50 lbs, 62 inches

**Additional bags will be \$25 a piece** and must be paid in advance before the day of your trip. You can not show up the morning of the trip with additional unpaid baggage. The driver will not accept payments for any additional unpaid baggage. Passengers requiring medical devices necessary for travel (ie. scooter, walker) will not be charged an additional fee. These required items must be noted at the time of booking or they may result in our inability to accommodate them.

**All baggage must be labeled** with name, address and phone number as well as any associated tour or cruise identification. Baggage without cruise tags must be claimed and tagged by the passenger when departing the vehicle. All passengers are responsible for seeing that their baggage is placed on the vehicle.

In the event your baggage does not meet with the requirements, or if the fee for additional bags has not been paid prior to departure, Cruise Express Driver reserves the right to prohibit additional stored bags. Cruise Express is not responsible for any unmarked or improperly labeled luggage. Cruise Express reserves the right to combine NY and NJ Cruise Express shuttles without notice.

### Here's a TIP!

Stop by the Future Cruise Desk to book your next cruise onboard the ship & receive up to **\$500 onboard credit!** If you mention Yankee Trails as your TRAVEL AGENCY (*even if you didn't book this cruise with us*) **Yankee Trails will give you \$100 off your total Cruise Express booking.**

# Cruise Express

## Things to know when you return from your cruise

10:30 - 11:30 am is the approximate arrival time for the Cruise Express Shuttle.

For Cruise Express Information Center call **1-866-Bus-4-Cruise (1-866-287-4278)**

The Cruise Express would like to thank you for choosing our Shuttle Service. In addition to the phone line we've set up (below) for shuttle status updates, and the general time at which our bus will arrive, we would like to also give you some helpful tips to consider, upon your arrival back from the cruise you've taken.

**CRUISE  
EXPRESS**

### What are those stickers for?

To help identify you, please place the "Cruise Express" sticker on the outer part of your clothing prior to getting off the ship, so it can be seen by our driver.

### What time should I plan to get off (disembark) the ship?

Your bus isn't scheduled to arrive until 10:30-11:30am, so enjoy breakfast onboard your ship and take your time disembarking. However, when making your disembarkation arrangements with the ship, be sure to request the proper number/color/code for luggage tags that ensure you can get to the Customs and Pick-Up Area in time to meet your bus. Generally speaking, if you are headed to these areas by 9:30am, you should have plenty of time to board the bus when it arrives.

**Please Note:** The shuttle will not wait for you to go back for left behind baggage. You must contact the port and arrange for left behind baggage to be shipped home.

### Where will the bus pick me up after I've disembarked the ship/cleared customs?

Unfortunately, we do not have a "reserved" parking spot in the port. However, we will be picking you up in the same general area of the port that we dropped you off. This is the **passenger arrival area**, not the **departure area**.



Scan For Some Helpful Tips From Our President Stephen Tobin

### How do I know which bus is mine?

The morning of your return you will receive a text from The Cruise Express. There will be a link in the text that will provide you with your bus number, and you will be able to track your bus via GPS to the port.

### Why do you need my cell phone number? (Don't forget to turn it on!)

The Cruise Express driver may call to confirm your position. If you have not given us a cell phone number, we cannot reach you. Make sure the driver has your correct phone number before leaving the shuttle.

**Please turn your cell phone on once you are off the ship.**

### Should gratuities be offered to the driver and/or baggage handlers?

Gratuities (tips!) for both the Driver and/or Baggage Handlers at the port are **not** included in the price you paid for our *Cruise Express* Shuttle Service. They are of course appreciated by both. Please feel free to do so at your own discretion.

### What if there's an emergency and in some way I could affect the shuttle schedule?

In the event there is an extreme emergency (ie. illness or injury and your cruise ended prematurely), our offices are open Monday-Friday, 9am-5pm (EST) and may be reached toll free at 1-866-Bus-4-Cruise (1-866-287-4278) (offices are closed Sunday, but you may call our Cruise Express Information Center at 1-866-Bus-4-Cruise (1-866-287-4278). This is available 24/7.

While we make every effort to maintain our 10:30-11:30am arrival time and assure complete satisfaction with our service, please note that unexpected delays may occur, most of the time beyond our control (inclement weather, traffic conditions, etc.). Safety is always our main priority and will be the focus of any resolution to these delays. We appreciate your patience and understanding in advance of these situations.

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