



Florida Shuttle – West Coast Division (Seasonal)



CRUISE CONNECTION



Pricing \$140pp
To save \$5 per person go to www.thecruiseexpress.com and enter in the promotional code EXPRESS

Pick-Up Points to Ft. Lauderdale & Miami
St. Petersburg* - 6:00am
First Baptist Church | 1900 Gandy Blvd N, St. Petersburg, FL 33702

Sarasota* - 7:00am
University Town Center Mall | 140 University Town Center Drive, Sarasota, FL 34243

Punta Gorda - 8:00am**
Pilot Travel Center | 26505 Jones Loop, Punta Gorda, FL 33950

Fort Myers - 9:00am**
McDonalds | 13600 Indian Paint Lane, Fort Myers, FL 33912

Bonita Springs Poker Room - 9:30am
28010 Race Track Rd, Bonita Springs, FL 34135

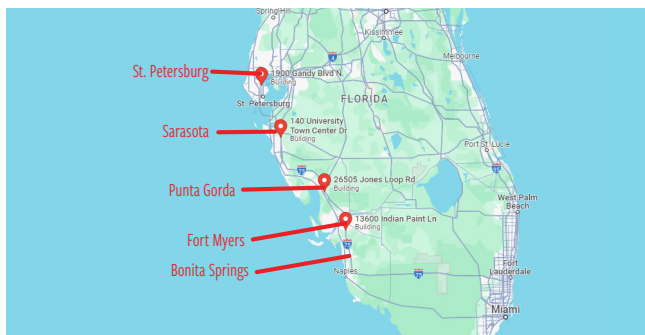
*Free parking is available in St. Petersburg as well as Sarasota.

**The pick up for Punta Gorda and Fort Myers are pick up only, no parking overnight allowed.

Return Departure Miami Ft Lauderdale

From Cruise Terminal 8:00-8:30am 9:30-10am

Please arrive 15 minutes prior to your departure.



The Cruise Express is not responsible for delays for weather, traffic, or mechanical failures. Please try to be outside with your luggage by the earliest time listed above. The bus will most likely have to pick up from multiple ships, but this process will go faster if everyone is ready to board.

Umbrella Icon **Cancellation Service**
Protect your buck with our worry-free cancellation insurance **from \$20 per person**. Call for details.

Exclamation Mark Icon **Contact Requirements**
A valid cell phone number for at least one member of your group is **required** when booking your Cruise Express shuttle.

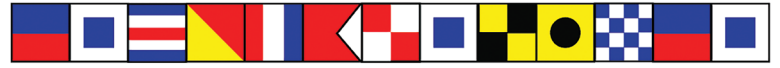
Baggage Icon **Baggage Allowance (per person)**

7 Nights or Less: 1 Checked Bag + 1 Carry On
8 Nights or More: 2 Checked Bag + 1 Carry On
Maximum Weight/Size: 50 lbs, 62 inches

Additional bags will be \$25 a piece and must be paid in advance before the day of your trip. You **can not** show up the morning of the trip with additional unpaid baggage. The driver will not accept payments for any additional unpaid baggage. Passengers requiring medical devices necessary for travel (ie. scooter, walker) will not be charged an additional fee. These required items must be noted at the time of booking or they may result in our inability to accommodate them.

All baggage must be labeled with name, address and phone number as well as any associated tour or cruise identification. "Stored Bag" refers to baggage stored in vehicle luggage compartment (usually below or in rear of vehicle), on both the date of departure AND on the date of return (additional bags on return are prohibited). Maximum weight is 50 pounds and maximum size is 62 inches (length + width + height) per stored bag. Baggage without cruise tags must be claimed and tagged by the passenger when departing the vehicle. All passengers are responsible for seeing that their baggage is placed on the vehicle. The Cruise Express is not responsible for any unmarked or improperly labeled baggage.

In the event your baggage does not meet with the requirements, or if the fee for additional bags has not been paid prior to departure, The Cruise Express Driver reserves the right to prohibit additional stored bags, The Cruise Express is not responsible for any unmarked or improperly labeled luggage.



Things to know when you return from your cruise

For Cruise Express Information Center call 1-866-Bus-4-Cruise (1-866-287-4278)

The Cruise Express would like to thank you for choosing our *Cruise Express Shuttle Service*. In addition to the phone line we've set up (below) for shuttle status updates, and the general time at which our bus will arrive, we would like to also give you some helpful tips to consider, upon your arrival back from the cruise you've taken.

What time should I plan to get off (disembark) the ship?

Enjoy breakfast and leave the ship with reasonable speed. Do not get off of the ship several hours early as there is nowhere to sit and be comfortable. Please make sure you have the appropriate color/number luggage tag (given to you by the cruise line when you board the ship) to disembark as follows:

Be off the Ship for pick-up/departure between:

Port of Miami: 8am-8:30am

Port Everglades at Ft. Lauderdale: 9:30am -10:00am

Please Note: The shuttle will not wait for you to go back for left behind baggage. You must contact the port and arrange for left behind baggage to be shipped home.

Where will the bus pick me up after I've disembarked the ship/cleared customs?

Your return trip pick-up location is generally in the area of the Customs and Immigration clearance **exit**. The shuttle will leave the pier as soon as all passengers are boarded. Please be on time!

How do I know which bus is mine?

The morning of your return you will receive a text from The Cruise Express. There will be a link in the text that will provide you with your bus number, and you will be able to track your bus via GPS to the port.

Why do you need my cell phone number? (Don't forget to turn it on!)

The Cruise Express driver may call to confirm your position. If you have not given us a cell phone number, we cannot reach you. Make sure the driver has your correct phone number before leaving the shuttle.

Please turn your cell phone on once you are off the ship.

Should gratuities be offered to the driver and/or baggage handlers?

Gratuities (tips!) for both the Driver and/or Baggage Handlers at the port are **not** included in the price you paid for our *Cruise Express Shuttle Service*. They are of course appreciated by both. Please feel free to do so at your own discretion.

What if there's an emergency and in some way I could affect the shuttle schedule?

In the event there is an extreme emergency (ie. illness or injury and your cruise ended prematurely), our offices are open Monday-Friday, 9am-5pm (EST) We can be reached at toll free **1-866-Bus-4-Cruise**

1-866-287-4278

The Cruise Express will make every effort to provide that all passengers arrive and return within reasonable time. Please note that unexpected delays may occur, most of the time beyond our control (inclement weather, traffic conditions, etc.). Safety is always our main priority and will be the focus of any resolution to these delays. We appreciate your patience and understanding in advance of these situations.